Pat Gulliford

From: mastronardi marialice

Sent: Wednesday, February 22, 2012 11:11 AM

To: Pat Gulliford

Subject: Panseri's Family - Feedback on our new Puronics system

Dear Pat,

We are writing to give you feedback on our recently installed Puronics water softener.

The system was installed at the end of January and it has been working beautifully since then. It is very quiet and except for adding salt, it is practically care free. We really feel the difference on our skin and hair and we feel safer drinking a tastier and better quality water directly from our sink. We love the new system!

The overall process was smooth and efficient. Within a few days from the purchase, the system was installed. The technician was professional and friendly and he promptly answered all our questions.

Also, we really enjoyed the great price you gave us!

Last but not least, it has been a real pleasure meeting you. We can tell you know and love the product and you are a kind person.

Best regards, Luigi & Licia Panseri