

February 11, 2012

Dear Pat,

We wanted you to know that our whole family loves the water softener and it self, the Hydronex. It worked great! The water was more pure and way more clear. Everyone in our family loved it.

Usually our sink and our glass were filled with water stains, but now its totally clean. Our laundry got better too. When I was showering I felt that the water was more fresh and I was cleaner than usual. And we just notice our ice cubes were almost transparent!

We did not only love the water, we loved the services also. And Pat we loved you too. You were nice and friendly and including the man who came in to assemble it. We were pleased with your services, thank you so much.

Sincerely,

Qi Li & YanLing Zou

Dublin, CA