

the Sandils

March 20, 2012

Dear Chuck

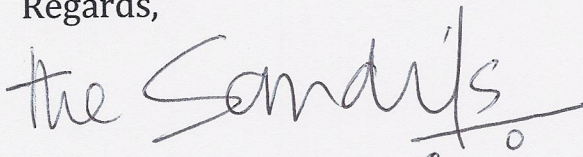
Thank you so much for introducing us to the Purotics water softener and reverse osmosis system. You have converted us from being skeptics to complete fans. Simple daily things like taking a shower, drinking fresh tasting coffee and getting clean tasting ice are now something we look forward to every day.

You were so knowledgeable about Water and your friendly demeanor and professional communication made it easy to close the sale. We never felt pushed – Just informed. Our kids loved the experiments you conducted and my son asks when Chuck is going to visit us next.

Your installation crew was professional, courteous and very efficient. We were amazed at how painless the install process turned out to be.

Thanks once again for bringing clean, delicious water to our home. We look forward to becoming proud referrers to you and your company.

Regards,

A handwritten signature in black ink that reads "the Sandils". The word "the" is in lowercase and smaller than "Sandils", which is in a larger, cursive script. There is a horizontal line under the "s" in "Sandils" and a small circle below it.

Rahul and Mita Sandil