

April 4, 2012

Jason Torres
3304 S. Alton Ct.
Santa Ana, CA 92704

Chuck Wohlberg
West Coast Water Filtration
11861 Telegraph Rd
Santa Fe Springs, CA 90670

Dear Chuck:

Thank you for the wonderful Puronics water softener & drinking water system. Angelica and I could not be more pleased with this investment. Getting a water softening system had always been on our list of things to purchase, however we were not planning on purchasing a system in the near future since we had so many other expenses that come with purchasing a new home. We always thought that we would need to spend \$5,000+ for a quality whole-home water softening system, so we were going to wait at least a year to invest in one. Thank you for showing up at our door and literally showing us that we needed to invest in a system sooner than later and then surprising us how affordable a Puronics system is.

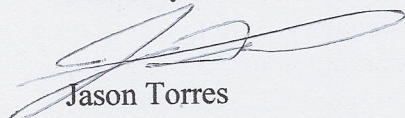
Both of us have sensitive skin and noticed the difference right away. Angelica's skin and hair are more radiant than ever. We love how the water gives the skin a "silky" feeling when we shower. I suffer from a skin condition called atopic dermatitis (a type of eczema) which causes very itchy, dry, and flaky skin; and since we got our system installed, my skin has been a lot less dry and itchy.

The drinking water system is also wonderful. I used to never drink water from the tap, but now that is all I drink. Our water tastes great and makes our coffee taste even better. We pretty much have said goodbye to bottled water.

Please forward our thanks to the men who installed our system. We were very impressed how clean and professional the installation was done. It looks fantastic. I've seen homes with water softeners where they have pipes running throughout the garage. We love how our system is confined to a small space in the corner of our garage with no pipes running throughout the garage.

I would be happy to recommend West Coast Water Filtration to anybody looking for a water softening system.

Sincerely,



Jason Torres