



## Craig J. Ritz

*Real Estate Developer*

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Dear Julio,

I want to thank you for the twenty plus years of service, with the General Ionics Water Conditioner. If we ever had a problem you have always resolved it within the same day. You don't find customer service like this any where and I would like to let you know that I truly value you and your company.

I have let my family and friends know the advantages of the water system, how you use less soap, no hard water mineral deposits and how much cleaner you feel with soft water.

Thanks again,

Craig J. Ritz